

UME Technology Committee

October 14<sup>th</sup>, 2021

MS Teams

12:00 pm - 1:00 pm

## AGENDA

1. ZOOM Updates 9-month release window
  - a. Beginning November 1, 2021, all ZOOM customers will be required to update their Zoom software to ensure it is *no more than nine months behind the current version* at any given time. From that point on, users will be prompted to update their software if their version falls behind this nine-month window. For example, if the latest version of the Zoom client was released in September 2021, customers who try to access Zoom services with a version released before January 2021 will be prompted to update to a more recent version to access the full functionality of Zoom.
  - b. This change is in line with industry practices and designed to help ensure that Zoom users receive the latest Zoom features, as well as any privacy and security enhancements we make to the platform. To prepare for the new schedule, Zoom recommends all users update to the latest release supported release by WSU-C&IT or at minimum software version 5.5.0, prior to November 1st, 2021. ZOOM 9-month release window
2. WSUSOM Email Listserv and Monitoring
  - a. On September 17<sup>th</sup> we had a meeting with Susan Hanchett, Director of Marketing, Simone Brennan, and Class Reps (Jenna Carter, Mirna Kaafarani, etc) to discuss WSUSOM Email Listserv and Monitoring
    - i. Susan Hanchett is the single approver for student list communications, it can take up to 24 hours to approve emails. She is currently approving same day anything received by 5pm or within 24 hours of the document received and track receipt of emails until we know more from university.
    - ii. Susan Hanchett is also in talks with WSU Admin and the Sentate in relation to the email listserv and monitoring. WSU admin also stated that they are willing to take any written requests and/or set up a meeting for the students to make their recommendation.
    - iii. On Wednesday, October 6, 2021 she told me she was waiting on some info Student Sentate
  - b. Current WSU Policy of other schools and colleges within the university.
    - i. WSU does not allow other schools' students to send direct emails via the listserv and is working on policy (forthcoming) for SOM; students would be allowed to send messages via channels outside the university (like private class Facebook chats or other social tools that are not a part of WSU)
  - c. A request was also made have a town-hall to discuss any new policy and decisions made in relation to email listservs and monitoring.

Round Table Discussion: