The 2014 CLER (Clinical Learning Environment Review) visit took place at Crittenton Hospital on Sept. 23 & 24, 2014. The CLER assesses sponsoring institutions in the following six focus areas:

- **Patient Safety**—including opportunities for residents to report errors, unsafe conditions, and near misses, and to participate in inter-professional teams to promote and enhance safe care.
- **Quality Improvement**—including how sponsoring institutions engage residents in the use of data to improve systems of care, reduce health care disparities and improve patient outcomes.
- **Transitions in Care**—including how sponsoring institutions demonstrate effective standardization and oversight of transitions of care.
- **Supervision**—including how sponsoring institutions maintain and oversee policies of supervision concordant with ACGME requirements in an environment at both the institutional and program level that assures the absence of retribution.
- **Duty Hours Oversight, Fatigue Management and Mitigation**—including how sponsoring institutions: (i) demonstrate effective and meaningful oversight of duty hours across all residency programs institution-wide; (ii) design systems and provide settings that facilitate fatigue management and mitigation; and (iii) provide effective education of faculty members and residents in sleep, fatigue recognition, and fatigue recognition and fatigue mitigation.
- **Professionalism**—with regard to how sponsoring institutions educate for professionalism, monitor behavior on the part of residents and faculty and respond to issues concerning: (i) accurate reporting of program information; (ii) integrity in fulfilling educational and professional responsibilities; and (iii) veracity in scholarly pursuits.

**Executive Summary**

Thank you to everyone for making our very first CLER visit a smooth and successful one. We know the visit required continuous accommodations that were rapidly accepted, and we greatly appreciated it. Everyone was positive, actively participating and demonstrating the professionalism we expect. Our site visitors were able to have candid conversations with all participants in the group meetings and on the visits around the medical center. They were able to gather a great deal of information about the clinical learning environment that we all support. We received initial feedback from the site visitors that was informative.

It was a very positive experience. The ACGME surveyors Drs. Bixby & Casey met with hospital and GME leadership, as well as program directors, faculty and residents. They also visited several locations in the hospital; Family Med, Oto clinics and received input from more than 20 nursing, ancillary and hospital staff. At the end of the visit they shared their observations with the leadership; which was all very constructive and informative. We will receive a formal report within 30-60 days. We’re looking forward to a continue improvement in all of the CLER areas and we’ll continue to partner with Crittenton Hospital on improvement with the 6 CLER focus areas using the recent published CLER pathways as an inspirational guide. You may access the ACGME homepage website. Go Team!

### News

The ACGME launched a new single accreditation system section of its website, with pages and content created specifically for those from AOA-approved programs interested in learning more about the process of transitioning to ACGME accreditation. For information about eligibility, timelines, the application process, educational opportunities, and more, please **click here**.

The ACGME is preparing to reorganize and redesign its website and wants your input! A short survey about how and why you use the ACGME website, as well as what you find difficult on our current site and what you think is missing, can be accessed via the **homepage** or by clicking here. Your feedback and suggestions are valuable and critical to helping us achieve the goal of a truly enhanced user experience on **acgme.org**. We appreciate your participation.
Admin Updates

WSUPG—NEW ADDRESS CHANGE: 1560 E. MAPLE RD., TROY, MI 48083
As of October 1, 2014, please reference the new address in all communications; including staff emails signatures.

PC Development:
At our last meeting the Program Coordinators discussed the new Web-based ERAS which the residency programs started using for recruitment starting in September. There are some bugs in the software that need to be ironed out but we are hoping the web-based software will result in a smoother recruitment season.

Michigan Association for Medical Education
Martha Jordan attended a session on September 17th at Cleary University. One of the topics was an update about the ACGME NAS presented by Mary Lieh-Lai, MD, FAAP, FCCP who is a Senior Vice President with the ACGME. She presented some new information about how program’s accreditation status will be determined, ADS information and the new process of Self-Studies that replaced the old site visits. We will be posting a copy of the PowerPoint presentation when it becomes available.

New Innovations:
Martha will be attending the New Innovations Fall Conference October 20-21st and will update the Program Coordinators with any information she receives about Milestone reviews, evaluations and any changes/updates NI will be making in the software to keep up with the changes at the ACGME.

SEMCME:
The Annual SEMCME Fall Residency Coordinator Workshop occurred on September 19, 2014 at the historic Grosse Pointe War Memorial, in Grosse Pointe Farms. The workshop is targeted for Residency Program Coordinators and GME Specialists; a day of professional development and networking before we all embark on the hectic resident recruitment season. Our very own Lisa Dillon, PhD Research Coordinator presented on professionalism, boundaries, fences and saying “no.” After a review of topics, Lisa created nine scenarios that the attendees discussed and wrote down their analysis of the common professional challenges. Then, they had a group discussion over what was discussed. The cases that could not be discussed were collected and aggregated and sent to SEMCME for distribution. There was a good amount of positive feedback.

Please extend Congratulations to Lauren Florkey! As of October 6th, Lauren left us to pursue a new position at UofM School of Public Health. She has contributed tremendously to our GME department; completely reorganizing our onboarding process. We’ll miss her and wish her continued success in her new position.
Resident Quality Council Update

916/14—the RQC convened at UPG headquarters. President Ziad Kanaan MD, PhD from IM and VP Ike Onyedika from Ortho Surgery led the meeting. The RQC will meet on the Tuesday before the GMEC meeting to address resident concerns that span the institution with GME support. The agenda included a discussion on research support for a workshop at Crittenton for FM, TY, and IM residents. GME was eager to investigate this and provided contact information to existing interest groups for each specialty. RQC members expressed interest in establishing more visibility for GME residency programs with medical students on the main campus. RQC members discussed meal privileges for each program in accordance to accreditation requirements. Several programs were interested in training materials for EndNote and Qualtrics, which were provided by GME.

Residency Program Accolades

Pierre Morris, MD—was elected to serve a one-year term as Vice President of the Michigan Academy of Family Physicians. A Novi resident and Assistant Professor of Family Medicine & Public Health Sciences directs the WSU SOM’s Family Medicine and Transitional Year residency programs at Crittenton Hospital and Medical Center in Rochester, MI.

Vani J. Sabesan, MD—was elected as the new Assistant Program Director for WSU SOM Dept. of Orthopedic Surgery and serves as Associate Professor of Orthopedics Surgery with a subspecialty in Sports Medicine and Shoulder and Elbow surgery. Her practice also focuses on female athlete and women’s bone health.

Sonikpreet Aulakh, MD—2nd yr Internal Medicine resident (Crittenton Hospital) is selected to present two abstracts at the 2014 World Congress of the International Society of Internal Med to be held Oct. 24-28 in Seoul, South Korea. She will present posters on: “Gastrointestinal tracts as a source of clots in the brain, cerebral venous sinus thrombosis in Crohn’s disease, a rare complication” and “Maggots” infestations as a predisposing condition for heparin-induced thrombocytopenia.”

Congratulations! We received notification that the WSU PM&R, Orthopedic Surgery and Internal Medicine classes of 2014 all passed their board exams! This is a testament to the quality of our programs. Best wishes for continued success!